

ATLANTIC CONTRACTING SERVICES, LLC

Satisfaction Survey

Survey Completed. 100% of responses were >2.

Contact:	Joe Hoerner	Neighborhood:	James Hardie
Project Address:	405 65th Ave North		
Project City:	Myrtle Beach		
Project State:	SC		
Email:	southrig@sc.rr.com		
Phone:	(843)458-1887		
Completion Date:	02/09/2015		
Survey Name:	James Hardie Survey Template		
Survey Type:	Shortly After Closing		
Survey Completed:	Monday May 18th, 2015 4:53 PM EST		
Survey Completion Mode:	Phone		

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|---|-----|---|---|---|---|---|
| 1. Concern For Needs - The salesperson sought to understand my needs. | n/a | 0 | 1 | 2 | 3 | 4 |
| 2. Sales Solutions - The salesperson presented appropriate solutions for my project. | n/a | 0 | 1 | 2 | 3 | 4 |
| 3. Follow Up - The salesperson followed up with me in an appropriate and timely manner. | n/a | 0 | 1 | 2 | 3 | 4 |
| 4. Communication - The staff at Atlantic Contracting Services, LLC communicates with me effectively. | n/a | 0 | 1 | 2 | 3 | 4 |
| 5. Project Manager Professionalism - The Project Manager assigned to my project was professional and courteous. | n/a | 0 | 1 | 2 | 3 | 4 |
| 6. Professional & Organized - Atlantic Contracting Services, LLC is organized and professional. | n/a | 0 | 1 | 2 | 3 | 4 |
| 7. Clean & Safe - The job site is kept clean and safe. | n/a | 0 | 1 | 2 | 3 | 4 |
| 8. Quality: Workmanship/Materials/Crew - I am satisfied with the quality of the workmanship, materials used and the construction crew. | n/a | 0 | 1 | 2 | 3 | 4 |
| 9. Value - I feel I am receiving a fair value for my money. | n/a | 0 | 1 | 2 | 3 | 4 |
| 10. Likely To Recommend - I am likely to recommend Atlantic Contracting Services, LLC to a friend. | n/a | 0 | 1 | 2 | 3 | 4 |

Atlantic Contracting Services, LLC would like to publish your answer to the above question as a star rating from "Joe H. of Myrtle Beach, SC" on their profile at GuildQuality.com.

Publish my rating of 5 Stars

“ They were excellent! ”

11. **Use Comments** - May we use your name and the comments you've shared today within our newsletters or publications?

n/a Yes No

12. **Lead Source** - How did you hear about Atlantic Contracting Services, LLC?

“ I was just looking for a Hardy siding contractor. ”

13. **Area For Improvement** - In what area(s) do you think Atlantic Contracting Services, LLC fell short of your expectations if at all?

14. **Area Of Satisfaction** - In what area(s) were you most satisfied with your experience with Atlantic Contracting Services, LLC and why?

“ The quality of work. ”

15. **Current Referrals** - Do you know anyone who would be interested in receiving information about the services and products offered by Atlantic Contracting Services, LLC?

16. **Recognize Excellence** - Is there anyone at Atlantic Contracting Services, LLC you would like to recognize for their exceptional service?

“ The whole crew was great! ”